



# 2011 Shell USA Storm Updates

Shell USA, INC

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## **1. MISSISSIPPI RIVER - UPDATE #1**

May 10, 2011

### Downstream Operations

Shell is preparing for the possibility that the Mississippi River water levels will rise. We are preparing for the possible marine traffic closure by the US Coast Guard. This could affect our ability to load barges and ships at some of the docks at our Geismar, La. and Norco, La. facilities.

We are coordinating efforts to limit the effects this may have on supplying our customers and will be moving as many products by rail and truck as our logistics assets and the railroad's schedules allow. Plant personnel are implementing designated weather response plans so that we are prepared and ready to act as needed.

We will continue to monitor the situation and Corps of Engineers' predictions. Our focus remains on safely operating the plants and docks and reducing the potential impact to our customers.

Due to competitive reasons, it is our policy not to provide details on the operational status of individual units or information on supply.

## **2. MISSISSIPPI RIVER - UPDATE #2**

May 16, 2011

### Upstream Operations

Shell has seen no impacts to its operations in the Gulf of Mexico as a result of the Morganza Floodway and Bonnet Carre Spillway openings. However, as a precautionary measure, Shell has taken steps to re-route all offshore flights out of its Amelia, LA heliport with partner PHI, Inc. to Lafayette, LA and our existing heliport at Boothville, LA.

Additionally, Shell is preparing its Morgan City terminal for any potential flood impacts. The safety of our employees and contractors remains our top priority and we will continue to monitor the situation.

### **3. MISSISSIPPI RIVER - UPDATE #3**

May 17, 2011

The Shell and Motiva facilities continue to operate in Louisiana.

We have received some impacts to dock facilities due to the high Mississippi River levels. However, we continue coordinating efforts to limit the effects this may have on supplying our customers and are moving products by rail and truck as our logistics assets and the railroad's schedules allow.

Plant personnel are implementing designated weather response plans. We will continue to monitor the situation and Corps of Engineers' forecasts. Our focus remains on safely operating the plants and docks and reducing the potential impact to our customers.

Due to competitive reasons, it is our policy not to provide details on the operational status of individual units or information on supply.

## 4. TROPICAL DISTURBANCE #20 – UPDATE #1

Jul 27, 2011

Shell GoM Deep Water Operations

(This information is up-to-date as of 11:00 a.m. Central, July 27, 2011. Further updates will be provided as needed.)

Given the forecast for Tropical Disturbance #20, Shell has begun securing current well operations on the Perdido Spar, Noble Danny Adkins Mobile Drilling Unit, and Auger in the extreme Southwest GoM. These precautionary actions are primarily to preserve the integrity of the well systems. Our priorities at this time are ensuring the safety of personnel, protecting the environment and minimizing production and operational impact.

We have also taken actions to evacuate a minimum number of personnel yesterday, July 26th, and will continue minimal evacuations today, July 27th. Our total expected evacuated personnel is approximately 70 people. These personnel are not essential to core producing and drilling operations and will not be able to perform their normal work functions during the passing storm conditions. Production is not expected to be affected at this time.

We will continue to monitor weather reports and respond accordingly. The information on this site will be updated as necessary.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: **[www.shell.us/stormcenter](http://www.shell.us/stormcenter)**

NOTES AND DISCLAIMERS: Customers of Shell and its affiliates may have other specific inquiries related to storm or hurricane impacts and should contact their account manager with those questions. Nothing herein shall be construed as a declaration of force majeure. All declarations of force majeure will be made and related notices given in accordance with the provisions of the affected contracts.

Shell-specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## 5. TROPICAL STORM DON - UPDATE #2

Jul 28, 2011

### Shell GoM Deep Water Operations

(This information is up-to-date as of 9:00 a.m. Central, July 28, 2011. Further updates will be provided as needed.)

Shell will continue evacuations from its extreme southwest GoM operations today, completing evacuation of the Perdido Spar, by bringing in 116 personnel. The total number of evacuated personnel at the end of the day today from our impacted assets is expected to be 195.

Given the evacuation of personnel and forecast track, we have executed a full shut in of production from our Perdido Spar.

We will continue to monitor this system closely and respond to further developments. The information on this site will be updated as necessary.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [www.shell.us/stormcenter](http://www.shell.us/stormcenter)

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## 6. TROPICAL STORM DON - UPDATE #3

Aug 01, 2011

Shell Gulf of Mexico Deep Water Operations

(This information is up-to-date as of 11 a.m. Central, August 1, 2011.)

Following Tropical Storm Don, Shell redeployed its offshore personnel and, today, is ramping up Shell-operated production at the Perdido Spar in southwestern Gulf of Mexico. Drilling activities in the area are in the process of recommencing.

**To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center.**

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Shell-specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## **7. HURRICANE IRENE - UPDATE #1**

Aug 27, 2011

MOTIVA Terminals Prepare For Hurricane Irene.

As a precautionary measure, Motiva will begin a systematic shut down of its North Eastern terminals in the Irene-impacted areas starting Saturday afternoon and evening. Motiva continues to closely monitor the weather and Sewaren will remain open until further notice.

Reopening of sites will be determined after a full assessment.

## **8. HURRICANE IRENE - UPDATE #2**

Aug 28, 2011

MOTIVA Assessing Terminals

Motiva Terminals in wake of Tropical Storm Irene

Motiva is currently in the process of assessing its terminals in the Irene-impacted areas. Reopening of sites is being determined on a case-by-case basis. Motiva continues to closely monitor the weather as it moves through the area.

## **9. HURRICANE IRENE - UPDATE #3**

Aug 30, 2011

Motiva Terminals in wake of Tropical Storm Irene

Motiva has reopened its terminals in the Irene-impacted areas with the exception of Richmond and Long Island, which remained closed due to power outages. Motiva is working with the local power companies to address the situation.

## **10. HURRICANE IRENE - FINAL STATEMENT**

Aug 31, 2011

MOTIVA Terminals Update

Motiva has reopened all terminals in the Irene-impacted areas.

## **11. TROPICAL DISTURBANCE #35 – UPDATE #1**

Aug 31, 2011

Shell GoM Deep Water Operations

(This information is up-to-date as of 12:00 P.M. Central, August 31, 2011. Further updates will be provided as needed)

The Shell Hurricane Incident Command Team is monitoring Tropical Disturbance #35. We are prepared to begin evacuations and shut in production, if necessary. Our priorities at this time are ensuring the safety of personnel, protecting the environment and minimizing production and operational impact.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [\*\*www.shell.us/stormcenter\*\*](http://www.shell.us/stormcenter)

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## **12. TROPICAL DISTURBANCE #35 – UPDATE #2**

Sep 01, 2011

Shell GoM Deep Water Operations

(This information is up-to-date as of 11:00 A.M. Central, September 1, 2011. Further updates will be provided as needed)

Given the continued uncertain forecast for Tropical Disturbance #35, Shell is moving forward with a plan to reduce the number of employees for most of our operations. Weather conditions are already impairing staff movement, but we are using all available resources to safely evacuate employees. The number of evacuated personnel will depend on weather conditions, and we will only transport personnel if safe to do so.

Shell has begun to take some actions to shut in production. Those actions are focused on some of our subsea fields that require specific treatments to ensure the production can be restored after the storm passes. The impacts are minimal at this point and we are monitoring Shell non-operated downstream infrastructure for further impacts to our production that may occur. Our priorities at this time continue to be ensuring the safety of personnel, protecting the environment and minimizing production and operational impact.

We will continue to monitor weather reports and respond accordingly. The information on this site will be updated as necessary. To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [www.shell.us/stormcenter](http://www.shell.us/stormcenter)

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## 13. TROPICAL DEPRESSION #13 - UPDATE #3

Sep 02, 2011

Shell GoM Deep Water Operations

(This information is up-to-date as of 10:00 A.M. Central, September 2, 2011. Further updates will be provided as needed)

Weather conditions are impairing staff movement, but we are using all available resources to safely evacuate employees. The number of evacuated personnel is currently 550. The number of personnel evacuated today will depend on weather conditions, and we will only transport personnel if safe to do so.

Shell has some production shut in, particularly from subsea wells that require long advance time for proper shut-down. Our Shell non-operated downstream infrastructure partners have proceeded in evacuating their facilities and their actions have resulted in some production shut-ins as well. Producing fields shut-in at this time include Auger, Enchilada, Brutus, and the Europa subsea field. We will continue to monitor for further impacts to our production that may occur. Our priorities at this time continue to be ensuring the safety of personnel, protecting the environment and minimizing production and operational impact.

We will continue to monitor weather reports and respond accordingly. The information on this site will be updated as necessary.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [www.shell.us/stormcenter](http://www.shell.us/stormcenter)

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Shell-specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## **14. TROPICAL STORM LEE (FORMERLY TD #13) - UPDATE #4**

Sep 03, 2011

Shell Gulf of Mexico Deep Water Operations

(This information is up-to-date as of 10am Central, September 3, 2011. Further updates will be provided, as needed.)

Shell concluded evacuations for all non-essential personnel. The total number of evacuated personnel is 858. We do not anticipate any additional evacuations at this time. Production remains shut-in at Auger, Enchilada, Brutus, and the Europa subseafield.

While weather conditions will continue to impact our ability to redeploy personnel to our central Gulf of Mexico locations, we will begin to redeploy personnel to our western Gulf of Mexico operations, specifically the Perdido spar.

As always, we will only transport personnel when it is safe to do so. Our priorities continue to be ensuring the safety of our personnel, respecting the environment, and minimizing production and operational impacts.

We will continue to monitor weather reports and respond accordingly. The information on this site will be updated as necessary.

To find out more about our hurricane preparedness, evacuation and shut-in procedures, please visit the Shell Hurricane Center. [www.shell.us/stormcenter](http://www.shell.us/stormcenter)

NOTES AND DISCLAIMERS: Customers of Shell and its affiliates may have other specific inquiries related to storm or hurricane impacts and should contact their account manager with those questions. Nothing herein shall be construed as a declaration of force majeure. All declarations of force majeure will be made and related notices given in accordance with the provisions of the affected contracts.

Shell specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## **15. TROPICAL STORM LEE (FORMERLY TD #13) - UPDATE #5**

Sep 04, 2011

Shell Gulf of Mexico Deep Water Operations

(This information is up-to-date as of 12:00 P.M. Central, September 4, 2011. Further updates will be provided, as needed)

Given improved weather conditions, we continue to redeploy personnel to our Western Gulf operations. Production remains shut-in at our central Gulf of Mexico operations. Once power and communications are restored, marine logistics support is established and the locations are deemed safe, personnel will then return to the platforms. As always, we will only transport personnel if it is safe to do so. Our priorities continue to be ensuring the safety of our personnel, respecting the environment, and minimizing production and operational impacts.

We will continue to monitor weather reports and respond accordingly. The information on this site will be updated as necessary.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [\*\*www.shell.us/stormcenter\*\*](http://www.shell.us/stormcenter)

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Shell-specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## 16. TROPICAL DISTURBANCE LEE - UPDATE #6

Sep 06, 2011

Shell Gulf of Mexico Deep Water Operations

(This information is up-to-date as of 10:00 A.M. Central, September 4, 2011. Further updates will be provided as needed)

Given current weather forecasts, we have begun to redeploy personnel to our Central and Eastern Gulf facilities.

Production remains partially shut-in at some of our Central and Eastern Gulf asset locations. Once crews return to evacuated platforms and rigs, they will ensure power and communication systems are functional and then begin to restart production and recommence drilling activities. Production ramp up at each impacted facility will vary, but complete Gulf of Mexico production ramp up to pre-storm levels may take three to five days. Our priorities continue to be ensuring the safety of personnel, protecting the environment and minimizing production and operational impact.

The information on this site will be updated as necessary.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [\*\*www.shell.us/stormcenter\*\*](http://www.shell.us/stormcenter)

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Shell-specific production shut-in numbers are not issued externally. You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## 17. TROPICAL STORM LEE - UPDATE #7

Sep 09, 2011

Shell Gulf of Mexico Deep Water Operations

(This information is up-to-date as of 8:00 A.M. Central, September 9, 2011. Further updates will be provided as needed)

Shell has safely concluded the redeployment of personnel. Shell-operated production is also back to pre-Tropical Storm Lee levels.

There will be no further updates related to Tropical Storm Lee.

To find out more about our hurricane preparedness and evacuation and shut in procedures, please visit the Shell Hurricane Center: [\*\*www.shell.us/stormcenter\*\*](http://www.shell.us/stormcenter)

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You can contact the Bureau of Ocean Energy Management, Regulation, and Enforcement (BOEMRE) for overall Gulf of Mexico shut-in status, as of the previous day.

## 18. CAUTIONARY NOTE

The companies in which Royal Dutch Shell plc directly and indirectly owns investments are separate legal entities. In this announcement “Shell”, “Shell Group” and “Group” are sometimes used for convenience where references are made to Royal Dutch Shell plc and its subsidiaries in general. Likewise, the words “we”, “us” and “our” are also used to refer to Royal Dutch Shell plc and its subsidiaries in general or to those who work for them. These terms are also used where no useful purpose is served by identifying the particular entity or entities. “Subsidiaries”, “Shell subsidiaries” and “Shell companies” as used in this announcement refer to entities over which Royal Dutch Shell plc either directly or indirectly has control. Entities and unincorporated arrangements over which Shell has joint control are generally referred to as “joint ventures” and “joint operations”, respectively. Entities over which Shell has significant influence but neither control nor joint control are referred to as “associates”. The term “Shell interest” is used for convenience to indicate the direct and/or indirect ownership interest held by Shell in an entity or unincorporated joint arrangement, after exclusion of all third-party interest.

This announcement contains forward-looking statements (within the meaning of the U.S. Private Securities Litigation Reform Act of 1995) concerning the financial condition, results of operations and businesses of Royal Dutch Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management’s current expectations and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in these statements. Forward-looking statements include, among other things, statements concerning the potential exposure of Royal Dutch Shell to market risks and statements expressing management’s expectations, beliefs, estimates, forecasts, projections and assumptions. These forward-looking statements are identified by their use of terms and phrases such as “aim”, “ambition”, “anticipate”, “believe”, “could”, “estimate”, “expect”, “goals”, “intend”, “may”, “objectives”, “outlook”, “plan”, “probably”, “project”, “risks”, “schedule”, “seek”, “should”, “target”, “will” and similar terms and phrases. There are a number of factors that could affect the future operations of Royal Dutch Shell and could cause those results to differ materially from those expressed in the forward-looking statements included in this announcement, including (without limitation): (a) price fluctuations in crude oil and natural gas; (b) changes in demand for Shell’s products; (c) currency fluctuations; (d) drilling and production results; (e) reserves estimates; (f) loss of market share and industry competition; (g) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (i) the risk of doing business in developing countries and countries subject to international sanctions; (j) legislative, fiscal and regulatory developments including regulatory measures addressing climate change; (k) economic and financial market conditions in various countries and regions; (l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; (m) risks associated with the impact of pandemics, such as the COVID-19 (coronavirus) outbreak; and (n) changes in trading conditions. No assurance is provided that future dividend payments will match or exceed previous dividend payments. All forward-looking statements contained in this announcement are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Readers should not place undue reliance on forward-looking statements. Additional risk factors that may affect future results are contained in Royal Dutch Shell’s Form 20-F for the year ended December 31, 2020 (available at [www.shell.com/investors](http://www.shell.com/investors) and [www.sec.gov](http://www.sec.gov)). These risk factors also expressly qualify all forward-looking statements contained in this announcement and should be considered by the reader. Each forward-looking statement speaks only as of the date of this announcement, January 20, 2022. Neither Royal Dutch Shell plc nor any of its subsidiaries undertake any obligation to publicly update or revise any forward-looking statement as a result of new information, future events or other information. In light of these risks, results could differ

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materially from those stated, implied or inferred from the forward-looking statements contained in this announcement.