



## **SHELL STORM UPDATES - WILMA**

**2005**

### **Royal Dutch Shell plc**

*Royal Dutch Shell plc is incorporated in England and Wales, has its headquarters in The Hague and is listed on the London, Amsterdam, and New York stock exchanges. Shell companies have operations in more than 100 countries with businesses including oil and gas exploration and production; production and marketing of Liquefied Natural Gas and Gas to Liquids; manufacturing, marketing and shipping of oil products and chemicals and renewable energy projects including wind and solar power. For further information, visit [www.shell.com](http://www.shell.com)*

### **INQUIRIES:**

**Media Line**

**+1 (713) 241- 4544**

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## Disclaimer statement

The companies in which Royal Dutch Shell plc directly and indirectly owns investments are separate entities. In this press release "Shell", "Shell group" and "Royal Dutch Shell" are sometimes used for convenience where references are made to Royal Dutch Shell plc and its subsidiaries in general.

Likewise, the words "we", "us" and "our" are also used to refer to subsidiaries in general or to those who work for them. These expressions are also used where no useful purpose is served by identifying the particular company or companies. "Subsidiaries", "Shell subsidiaries" and "Shell companies" as used in this press release refer to companies in which Royal Dutch Shell either directly or indirectly has control, by having either a majority of the voting rights or the right to exercise a controlling influence.

The companies in which Shell has significant influence but not control are referred to as "associated companies" or "associates" and companies in which Shell has joint control are referred to as "jointly controlled entities". In this press release, associates and jointly controlled entities are also referred to as "equity-accounted investments". The term "Shell interest" is used for convenience to indicate the direct and/or indirect (for example, through our 34% shareholding in Woodside Petroleum Ltd.) ownership interest held by Shell in a venture, partnership or company, after exclusion of all third-party interest.

This press release contains forward-looking statements concerning the financial condition, results of operations and businesses of Royal Dutch Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management's current expectations and assumptions and involve known and unknown risks and uncertainties that could cause actual results, performance or events to differ materially from those expressed or implied in these statements.

Forward-looking statements include, among other things, statements concerning the potential exposure of Royal Dutch Shell to market risks and statements expressing management's expectations, beliefs, estimates, forecasts, projections and assumptions. These forward-looking statements are identified by their use of terms and phrases such as "anticipate", "believe", "could", "estimate", "expect", "intend", "may", "plan", "objectives", "outlook", "probably", "project", "will", "seek", "target", "risks", "goals", "should" and similar terms and phrases.

There are a number of factors that could affect the future operations of Royal Dutch Shell and could cause those results to differ materially from those expressed in the forward-looking statements included in this press release, including (without limitation): (a) price fluctuations in crude oil and natural gas; (b) changes in demand for the Group's products; (c) currency fluctuations; (d) drilling and production results;

(e) reserve estimates; (f) loss of market share and industry competition; (g) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (i) the risk of doing business in developing countries and countries subject to international sanctions; (j) legislative, fiscal and regulatory developments including potential litigation and regulatory effects arising from recategorisation of reserves; (k) economic and financial market conditions in various countries and regions;

(l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; and (m) changes in trading conditions.

All forward-looking statements contained in this press release are expressly qualified in their entirety by the cautionary statements contained or referred to in this section. Readers should not place undue reliance on forward-looking statements. Additional factors that may affect future results are contained in Royal Dutch Shell's 20-F for the year ended December 31, 2008 (available at [www.shell.com/investor](http://www.shell.com/investor) and [www.sec.gov - opens in new window](http://www.sec.gov - opens in new window)). These factors also should be considered by the reader. Each forward-looking statement speaks only as of the date of this press release, October 14, 2010.

Neither Royal Dutch Shell nor any of its subsidiaries undertake any obligation to publicly update or revise any forward-looking statement as a result of new information, future events or other information. In light of these risks, results could differ materially from those stated, implied or inferred from the forward-looking statements contained in this press release.

The United States Securities and Exchange Commission (SEC) permits oil and gas companies, in their filings with the SEC, to disclose only proved reserves that a company has demonstrated by actual production or conclusive formation tests to be economically and legally producible under existing economic and operating conditions. We use certain terms in this press release that SEC's guidelines strictly prohibit us from including in filings with the SEC.

U.S. Investors are urged to consider closely the disclosure in our Form 20-F, File No 1-32575, available on the SEC website [www.sec.gov - opens in new window](http://www.sec.gov - opens in new window). You can also obtain these forms from the SEC by calling 1-800-SEC-0330.

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# Hurricane Wilma Update #1 - Upstream

19/10/2005

## Upstream

Shell Exploration & Production is monitoring Hurricane Wilma closely. At this time, no evacuations are underway and there has been no impact on production.

We will continue to monitor the Hurricane closely and will update this site if necessary.

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# Hurricane Wilma Update #2 - Retail

26/10/2005

## **Retail**

In the aftermath of Hurricane Wilma, many stations remain closed due to power outages. Shell and Motiva are working around-the-clock to reopen facilities throughout Florida and back up generators have been secured to expedite the process. Stations will be reopened as soon as power is restored, and our employees, operators and tanker drivers are working diligently to ensure a consistent supply of fuel.

In Orlando and Tampa, our distribution terminals are open. In Miami, however, our Port Everglades Terminal is currently without power and a backup generator is on its way. We hope to resume loading tankers from our Port Everglades Terminal later this evening.

Prior to the Hurricane, we did preload 6 trucks with fuel and those tankers are making deliveries to open sites. Additionally, tanker trucks and drivers have been brought in to ensure area motorists have a reliable supply of fuel. We want to reassure our customers that the fuel supply in the area is ample and we encourage them to conserve fuel so they can avoid temporary lines at the pump.

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# Hurricane Wilma Update #3 - Retail

27/10/2005

## **Retail**

In the aftermath of Hurricane Wilma, many South Florida stations remain closed due to power outages. Shell and Motiva are working around the clock to reopen facilities in the region and backup generators have been secured to expedite the process. Stations will be reopened as soon as power is restored, and our employees, operators and tanker drivers are working diligently to ensure a consistent supply of fuel.

In Fort Lauderdale, our Port Everglades Terminal is now utilizing a backup generator to load fuel onto delivery trucks. Additional tanker trucks and drivers have been brought in to ensure area motorists have a reliable supply of fuel. We want to reassure our customers that the fuel supply in the area is ample and we encourage them to conserve fuel so they can avoid temporary lines at the pump.

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# Hurricane Wilma Update #4 - Retail

28/10/2005

## **Retail**

Shell and Motiva are pleased to advise that approximately 100 Shell-branded gasoline stations in South Florida are open for business and this number continues to increase.

We are encouraged by the progress that the local utilities are making to restore electricity. Our employees, retailers and wholesalers are working around the clock to reopen additional sites. When possible, backup generators are also being utilized to expedite the process and we are seeing an improvement every hour. Safety, however, is our first priority and we will not open a station until the appropriate health, safety and environmental checks have been completed that show it is safe to open the site. We have multiple teams on the ground surveying sites as quickly as possible.

Shell and Motiva are very appreciative of local authorities who have been providing our tanker drivers with police escorts to ensure deliveries are made in a safe and orderly manner day and night. Additional tanker trucks and drivers are being utilized to ensure area motorists have a reliable supply of fuel. We want to reassure our customers that the fuel supply in the area is ample and we encourage them to conserve fuel so they can avoid temporary lines at the pump.

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# Hurricane Wilma Update #5 - Retail

29/10/2005

## Retail

Shell and Motiva are pleased to advise that approximately 130 Shell-branded gasoline stations in South Florida are open for business and this number continues to increase as power is restored and safety checks are completed.

Our employees, wholesalers and retailers are working around the clock to reopen additional sites; and when possible, backup generators are being utilized to expedite the process. In addition, we are encouraged by the progress that the local utilities are making, and we are seeing an improvement every hour. Safety, however, is our first priority and we will not open a station until the appropriately health, safety and environmental checks have been completed and it is safe to do so. We have multiple teams on the ground surveying sites as quickly as possible.

Additional tanker trucks and drivers were brought in from outside the market and are helping to ensure stations are replenished with fuel regularly. Nearly 225 gasoline deliveries were made to open stations on Thursday and Friday. Our goal is to make approximately 150 deliveries today. Local authorities have been providing tanker drivers with police escorts to ensure deliveries are made in a safe and orderly manner, and Shell and Motiva are very appreciative of their assistance.

We want to reassure our customers that while the fuel supply in the area is ample, we encourage them to conserve fuel so they can avoid temporary lines at the pump.

In addition, we are working with local authorities, such as the Broward County Sheriff's Department, to ensure fuel supply is available for emergency vehicles in impacted areas.

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# Hurricane Wilma Update #6 - Retail

31/10/2005

## **Retail**

Shell and Motiva continue to work diligently to inspect and repair Shell-branded stations that have been damaged by Hurricane Wilma. Significant progress continues to be made to bring as many damaged retail sites back into service as quickly and safely as possible.

Currently, 188 Shell-branded stations in South Florida are open for business. Additionally, 145 gasoline deliveries are scheduled for today. This will bring the total number of deliveries to approximately 670 since the re-opening of Motiva's Port Everglades Terminal.

To further improve recovery efforts at our retail locations, additional Motiva tanker truck drivers from out of state arrived over the weekend to begin helping with fuel deliveries.

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