

# SHELL EMERGENCY PREPAREDNESS



Will we be able to reach you in an emergency?

In the event of an emergency, **Shell Notification System (SNS)** will be used to account for employee safety and share important information before, during and after an event.

## Check and update your contact details NOW!

- Consider the best method for you to be reached in an emergency – personal phone, personal text, personal email, work email, etc.?
- Access SNS (<https://www.shell.us/sns>) and add your preferred contact details utilizing the [SNS Recipient Quick Reference Guide](#).

Employees are required to respond to SNS notifications sent to facilitate the check-in process following an event.

Please keep you and your family safe. Don't come to work if road conditions aren't safe.

*More information:* <http://www.shell.us/help>



## **SHELL EMPLOYEE EMERGENCY NUMBER CALL TREE QUICK MENU GUIDE**

**1.877.40.SHELL (1.877.407.4355)**

**or 1.866.745.5489**

### **OPTION    EMPLOYEE ASSISTANCE**

- 2**    Payroll and loan assistance
- 3**    Shell Benefits Service Center (NetBenefits)
- 4**    HR Crisis Support Team
- 5**    Temporary housing
- 6**    Office building updates
- 7**    Operating facility updates
- 8**    Remediation & Minor Home Repair Services
- 9**    Corp Comms

***NOTE: All options may not be active at all times.  
Please listen to options menu recording.***

*Additional information and resources are  
available at: <http://www.shell.us/help>*



Please print this guide out and keep with you at all times.  
Alternatively, you can download it into your smartphone for  
quick reference.