



Shell Shares

NEWSLETTER **Issue 16**



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Manager's Message

It's amazing but we are already half way through 2013. As we move into the second half of the year, safety continues to be our focus. On June 19th, we celebrated Safety Day. Safety Day is a day at Shell in which the entire company gathers together for sharing ideas and good practices, for working in teams on plans to deliver continuous improvement in safety performance, and to reflect on our personal and collective commitment to safety. Even though it is celebrated as a special day, we are focused on safety 365 days a year. As the

facilities manager in Carson, you have my commitment to continue to keep safety as a priority with everyone that works in our facilities.

As we go into the summer season I encourage you to keep safety as an important part of your summer. If traveling make sure you are aware of your surroundings. During outdoor activities make sure you are drinking plenty of water and be on the alert for symptoms of heat exhaustion. Safety is the responsibility of all us and if we all work together we will continue to make Carson a safe, healthy and vibrant city.

I wish you and your family a great summer and continued success the rest of the year.

Michael Huang

Michael Huang
Facilities Manager
Southern California Distribution Complex

HONESTY RESPECT
INTEGRITY

Community Corner

Signal Hill Contractors Take Pride in Their Work

A unique partnership has developed between Shell Pipeline Company LP and Social Vocational Services, Inc. (SVS). The Shell Signal Hill Terminal contracts with SVS workers with intellectual and developmental disabilities to provide landscape and office clean up services while at the same time earning a wage, building confidence and job skills.

Alan Rodriguez, believes through this business and humanistic approach of placing persons in employment, SVS provides a "win-win" experience for Shell and for persons with disabilities. An SVS client named Claudia said, "I feel proud to have a job and make money. It makes me happy to go to work."

For more information about SVS, please visit www.socialvocationalservices.org.

Tree Planting & National Safe Digging Month

April was National Safe Digging Month which reminds everyone to always call 811 a few days prior to any digging project, no matter how big or how small. That way all utilities within your work area can be professionally located and marked for free — which may help in preventing outages and damage to those utilities.

To spread the word about 811 and beautify an area in need, Shell partnered with the Los Angeles Conservation Corps and the City of Carson on Saturday, April 13, to plant 104 trees with the help of 300 community volunteers. We're so proud to be a part of a community that cares deeply about the environment, and we can't wait to tackle another project. Thanks again for making the Carson community a better (and greener) place to live!

In the case of the Shell partnership, individuals are transported to the site by trained activities coordinators and taught how to handle the equipment, be safe and complete the assigned tasks. Their coach, Grant Palmer, commented, "We enjoy being part of the Shell team, and appreciate the opportunity given to our clients to enhance their work skills." Shell Terminal Operations Supervisor,

GOAL ZERO.

Goal Zero at Shell means no harm to people and the environment and no leaks from our operations. It's not just a phrase; it's our mindset and vision. We are continuously focused on asset integrity and keeping product in the pipe. We understand that goal zero is critical to being a good neighbor and maintaining our reputation not only as one of the most innovative energy companies in the world but one of the safest in the world.

Our commitment to Goal Zero is based on three golden rules:



- Comply with all laws, standards and procedures;



- Intervene in unsafe or non-compliant situations; and



- Respect our neighbors.

It is the responsibility of all Shell employees and contractors to get involved if they observe unsafe behavior. At the core of our Goal Zero mindset are 12 life saving rules that must be followed every day. Most of the rules apply to our operations; however three of them apply in the community at large. They are as follows:

- No alcohol or drugs while working and driving;
- While driving, do not use your cell phone and do not exceed speed limits;and
- Wear your seatbelts.



Safety is a community responsibility. Working together and maintaining a community Goal Zero mindset helps keep our neighborhoods vibrant, healthy and safe.

Los Angeles School Teacher Wins an iPad through a Shell-Sponsored Education Program

Shell launched the Enterprise for Education Safe at School/Safe at Home Program to 51 schools in California, Texas and Louisiana, providing pipeline awareness and safety information with standard earth and physical science instruction. Any teacher who teaches to an entire 5th grade-level and submits their data is entered into an iPad grand prize drawing.

Elizabeth Figueroa, a 5th grade teacher at Miramonte Elementary School in Los Angeles, was recently selected in the drawing from among nearly 1,000 teachers nationwide to receive the 2012-13 Grand Prize Teacher Award for the "Safe at Home" science and pipeline safety program. Jessica Neil, Public Awareness Representative, and Rich Walck, Craft Supervisor, presented the iPad to Figueroa in her classroom on May 23.

When Jessica Neil asked the students if they knew what 811 was, they all raised their hands to answer. One 5th grader responded,

"I'd call 811 before burying my treasure!"

Along with four other Miramonte teachers, Figueroa used the science and math classroom activity kit to help students learn how to use home gas appliances safely, along with the importance of calling 811 before any digging around homes to avoid damaging a pipeline. With their new safety knowledge, students reviewed a home safety checklist with their parents, thus extending education about pipeline and gas appliance safety throughout the school community.

The Safe at School/Safe at Home Program was provided to Miramonte at no cost through a partnership with Shell. Figueroa said Safe at School/ Safe at Home Program provides "valuable information to share with students and community members who live near pipelines."

She added, "My students were engaged in all lessons and commented that their parents would call 811 before they decided to dig around their home. I loved that the program is focused on science and math, being that my students are tested on those subjects for the California Science Test."

Shell is a proud sponsor of the Safe at School/Safe at Home Program allowing teachers, students and parents to receive important pipeline awareness and safety information.



National Grand Prize Winner, Elizabeth Figueroa, proudly displays her new iPad as Jessica Neil of Shell Pipeline and Marta Contreras, Miramonte's Principal, join in celebrating her win.

August 11 (8/11) is National 811 Day.



Get the 411 on the 811 before the 911.

Can You Dig It?

Not without calling 811 first!



Community Hotline Number

If you have inquires related to our facility, employment, media relations, community outreach, gas stations, credit cards, gift cards, or lubricants, please dial (310) 816-2000.

Shell Carson Distribution Facility

If you have questions regarding the Shell Southern California Distribution Complex, please contact Southern California Communications Manager, Alan Caldwell at (310) 816-2056 or via email at alan.caldwell@shell.com.

Receive your newsletter electronically

To receive your Shell Shares newsletter electronically, please contact Jessica Neil at (310) 816-2087 or via email at jessica.neil@shell.com.