Happy Holidays

Norco Manufacturing Complex
wishes you a Merry Christmas
and Happy New Year!

Go Santa, Go!
The whirring, chopping sounds of an
approaching helicopter were soon replaced
with the excited cries of “here comes Santa.”
The North Pole visitor landed on the River Road
levee in Norco Sunday, December 2 for his
annual appearance in Norco Noel, the town’s
Christmas parade. In line with this year’s theme
Santa Celebrates our Local Sports! the
parade featured decorated floats, fire
trucks, marching bands, walking
and dancing groups including
the 610 Stompers, area
festival queens, horseback
riders and the New Orleans Jeep Club.
Santa Claus was
featured on a
special float in
the parade
finale.

Shell Norco has been a major sponsor of
the afternoon event since its re-establishment in
“I don’t think there is any better place than
Norco to begin the holiday season with a
parade,” said Norco General Manager
Brett Woltjen who rode the Shell float with his
wife Debbie, Norco employees and their families.

“The community spirit and welcoming
attitude of Norco is the perfect
atmosphere for this event. And who
wouldn’t enjoy seeing Santa landing by
helicopter on a Mississippi River levee?”

BRETT WOLTJEN  |  Shell Norco General Manager
Billboards, print advertising and radio spots are emphasizing the role of Shell’s 4,000 Louisiana employees who contribute millions of tax dollars for the state while supplying the world with fuels and a wide range of essential products. The campaign additionally emphasizes Shell’s commitment to the community through volunteerism and extensive support to area schools.


For more information on Shell and The Rhythm of Louisiana: www.shell.us/louisiana, #creativeenergy or Shell Norco Manufacturing Complex on Facebook.

The early morning was one of those cold, damp dreary days in Louisiana. But that didn’t stop more than 150 golfers from hitting the Pelican Point Golf Course greens to raise money for the United Way of St. Charles in the Shell Norco United Way Golf Tournament this November. By the time the sun came out, the golfers were in full swing with warm hearts fueling a great cause.

“This event helps the United Way feed 525 kids for a year in our backpack program,” said United Way of St. Charles Executive Director John Dias, who thanked Shell for sponsoring the event.

“For many students, school breakfast and lunch is their main source of food.

The program provides a backpack filled with nutritious food for needy children to bring home with them over the weekend.”

The Norco tournament raised more than $139,111 for the United Way of St. Charles. “It is great to see everyone take time to have fun on the golf course,” said Norco General Manager Brett Wolfjen. “It is even greater when a good day translates into support for our community through the United Way.”

The Excel Modular Scaffold team of Pat Fuller, Bobby Rumore, Chris Potter and Lester Braud took first place. The Brace Integrated Services team came in second with the Excel Group taking third place. Brandon Lawler of Shell played on the Amko Fence & Steel Company and was recognized for making a hole in one on the eighth hole.
In 1968, the Vietnam War gripped the nation, John McKeithen was Governor of Louisiana for the second time, the New Orleans Saints were a brand-new team, and 18-year-old GLYNN ENTREMONT was a new hire at Shell Norco. Young men were in short supply the year he was hired. The military draft lottery was taking 18-year-old young men right out of high school and sending them to the battlefield. Entremont’s number never came up to go to war.

Instead, he joined a special group of guys at Shell. “The thing I really like most was getting into the Pipe Gang. We were breaking flanges, blinding pumps, grinding pipes – it was physical,” said Entremont.

Entremont grew up in Reserve Louisiana, a small town where he and his buddies didn’t do much out of the ordinary. “We’d played baseball; we played football. I didn’t know what I wanted to be when I grew up; I really didn’t. I was hoping I could be a football player and go to college, but it didn’t work out that way.”

Entremont married his wife of 49 years right after high school, they had two children, and now they have six grandchildren. He operates equipment in the Maintenance department, but no one calls him Glynn, at least not for the last 30 years. Everyone knows him as “Stone.” That name comes from a Glen Campbell song, Rhinestone Cowboy, he explained. One night while decked out in his favorite western wear someone saw him and called him “Rhinestone.” The name stuck and was eventually shortened to Stone. And soon the nickname became associated more about his work ethic rather than his country-western apparel.

“The way I work, I was hard,” he smiled. But sometimes being hard, makes it hard to adapt to new technology. Entremont tried working in operations but says he couldn’t get used to reading instruments that told him what was happening in the field. “I couldn’t see it…I had to see it.”

So, Entremont remains in jobs that allow him to do hands-on work, the kind he says was good training for people back then wanting to work in safety. “The people that oversaw safety at the time came up as craftsmen or as operators. They got promoted and used their experience to help in safety.”

Entremont’s personal safety experience is a little more graphic; it’s a lesson in chronic unease he learned the hard way. “I’ve got one gone, got it caught in the tailgate of a dump truck.” It’s his ring finger that’s missing. Entremont was injured doing something he thought was routine. “When I tried to make sure the gate was closed I reached three fingers in, my finger got trapped. It (the gate) smashed it, and it got infected.”

So, when talking to younger workers about hazards of the job, Entremont flashes his hand with the missing finger and says he tells it like it is because he’s speaking from experience.

In 1988, Entremont felt the pain the entire site felt after the Cat Cracker explosion claimed seven lives. “I knew all of them,” he recalled. “One guy personally was a friend from Garyville where I lived. He graduated with my wife. He was a good friend.”

Looking back over 50 years at Shell Norco, it’s been quite an experience for Entremont. “I’m proud to be here. I made a good living for my family, made a lot of friends, and got a lot of knowledge,” he said. “Who would’ve thought I would’ve been here this long?”

Who knows how long Entremont will remain on the job? He has no plans to retire anytime soon. “Long as I have my working health and I can do my job and not hamper anybody in the process then I’ll continue to work,” he emphasized. “I’ll leave it up to the man upstairs; he’ll give me the sign to say – hey it’s time to go.”
It’s not just youngsters who get the giggles when an adult sits down at a child-sized desk or classroom table. Just ask anyone who celebrated Grandparents’ Day at Norco Elementary School this fall. Grins and giggles were more than plentiful as the young students entertained grandparents with school tours and displayed school work with pride.

Not every child had a grandparent or special friend to invite to school. “No problem,” said Shell Norco External Relations Advisor Ken Jones, who heads up Norco’s Partner in Education program. Site employees volunteered to be stand-in grandparents.

Hosting Grandparents Day is a tradition at Norco Elementary School,” explained Principal Becky Weber. “The faculty and our grandparents or special guests love the one-on-one time with the children as well as seeing and reminiscing with other grandparents. Shell Norco Manufacturing Complex provided us with ‘grandparent’ volunteers this year. It surely made a huge difference for a child whose grandparent could not attend. Making positive memories is the one thing we strive for at Norco. The volunteers took in our children and made them feel as their own, helping create those memories.”

“I thoroughly enjoyed my Grandparents’ Day experience at Norco Elementary,” says Air Permit Engineer Claudia Nethery. “I had the honor of playing grandparent to two adorable brothers. The younger brother presented me with a beautifully colored Happy Grandparents’ Day card after the principal introduced us.” The family-for-a-day visited the book sale, had a picnic lunch on the school grounds and went by the school concession stand for a few sweet treats. “We walked around the school yard, tried the chicken dance and visited with the boy’s friends,” she said.

For Operator Kassy Giroir, the decision to act as grandparent was a chance to spend extra time with her youngest son, a second-grader at Norco Elementary. “His grandparents were unable to attend,” she explained. “We spent quality time together and he learned more about volunteering. My son had a blast helping the other students and their grandparents. I only hope that he grows up remembering how good it felt to help others without any personal gain and will continue on with this behavior.”

“The school was delightful,” Nethery emphasized. “All the teachers were happy, caring and offered unlimited hugs to the kids. I’ve never been in a school where hugs were so plentiful. It was heartwarming. The event was organized well attended and the principal was present throughout the day.”

Shell employees washed windows, painted, landscaped, raked pine needles, hung basketball nets and had a good time at Norco Elementary School last month. More than 80 members of Norco’s Extended Leadership Team formed 13 teams to freshen up the site’s Partner in Education school. According to a majority of the volunteers painting hopscotch forms and touching up a United States map on the school playground was the highlight of the day.
On the eleventh hour of the eleventh day of the eleventh month in 1918, the Great War ended. “World War I was supposed to be the war that ended all wars, but it wasn’t as we all know,” stated Shell Norco MilNet Chair and Army veteran Mike Cisneros as he welcomed participants to the site’s annual Veterans Day recognition ceremony. MilNet is the Shell-sponsored military network for employees.

“Today, we are honoring and thanking veterans for their service to our country and extending our support for those who continue to serve,” Cisneros continued. “We are also recognizing Shell’s 100 years of military support. During World War I Shell was the sole supplier of aviation fuel to Great Britain and a main supplier of fuel to British land forces. The company was a major partner with the Department of Defense at that time in support of Britain. Today, Shell partners with the U.S. Department of Defense as a major fuel supplier. Additionally, the company is recognized as an Employer Support of the Guard and Reserve work place as well as its commitment to ensuring that at least seven percent of our workforce are veterans.”

The day’s event included remarks from Production Manager Jack Holden and Shell Health Manager retired Colonel Brian Smalley MD as well as a round-table discussion in which employees shared military experiences.

“I am very proud to work with so many people who have the courage, bravery, commitment, loyalty, and the ability to dedicate themselves to a great country,” said Holden. “It’s great because of folks like you who are willing to sacrifice and put your lives on the line to defend our way of life. I’m very proud to work for a company that supports our military and our veterans so strongly. Thank you for your service.”

Dr. Smalley shared his military experience which facilitated his medical school education, his residency in aerospace medicine and occupational medicine and his service as a flight surgeon. “I found my calling taking care of wounded soldiers,” he said, noting his two combat tours in Iraq and two in Afghanistan. “I have always been curious about why people join the military especially now that we have a volunteer army,” he said. “I asked why soldiers when they came into my clinic. For the most part the answers were I wanted to serve my country. I wanted to be a soldier.” I would hear from guys who were teachers, engineers, and construction workers, who joined after 9/11. They wanted to fight terrorists. Some needed money for college. The best response I ever heard bar none was, ‘Sir, I have jacked up teeth and I didn’t have dental insurance. I want to get my teeth fixed.’

“It doesn’t matter why you served. It doesn’t matter how long you served. If you served for four years, 40 years, it doesn’t matter because you all raised your right hand and swore an oath to defend this great nation against all enemies foreign and domestic. When you did that you became my brother or my sister. To me, that’s what it’s all about.”

In sharing their, military experiences, Norco veterans and active-duty personnel employees explained that money for college and a sense of duty and were significant reasons for signing on with a branch of the Armed Forces. The employees represent men and women who served in Vietnam and Afghanistan as well as those who have guarded the local region during natural disasters like hurricanes and floods.

Production Manager Jack Holden expresses pride in Norco employees who have served the country as members of the armed forces.

Norco MilNet Chair Mike Cisneros notes Shell’s 100 years of support to the military as he welcomes veterans and active-duty employees to the site’s annual Veterans Day celebration.
Thank you for your service

James D. Acosta
Son of James Acosta
Army National Guard
2001–2009

Marcus Adams
Son of Timmy Adams
Army • 2016–Present

Carl Agurcia
Marine Corps • 2001–2005

Angel L. Alvarez Sr.
Father of Angel L. Alvarez
Marine Corps • 1982–1988

Art Armenta
Army • 1986–1993

Nick Avocato
Marines Corps • 1996–2004

Russell Avocato
Brother of Nick Avocato
Navy • 1990–Present

Vincent Avocato
Brother of Nick Avocato
Navy • 2000–2009

Seth Banks
Nephew of Linda Scharwath
Navy • 2015–Present

Karl Barrett
Marine Corps • 1982–1988

Gregory Bates
Spouse of Matthew Arceneaux
Air Force • 2001–2015

Donald J. Bartholomew Sr.
Father of Donald J. Bartholomew Jr.
Army • 1982–2003

Joan M. Bartholomew
Mother of Donald J. Bartholomew Jr.
Army • 1993–1996

Mark Batiste
Navy • 1987–1995

John Baum
Air National Guard
2001–Present

Paul Benoit Sr.
Father of Todd Benoit
Navy • 1982–1985

Douglas Bergeron
Army • 1989–1992

Eric Billingsley
Army • 1991–1997

David Blackwell
Grandfather of
Tonya Blackwell Penalber
Army • WWII

Wilbert Blanchard Jr.
Brother of Clifford J. Blanchard
Army • 1971–1974

Wilbert Blanchard Sr.
Father of Clifford J. Blanchard
Army • Served during WWII

Johnnie Bonds
Army National Guard
1985–1992

Micheal Boyd
Army Reserve National Guard
1989–1995

Tyrell Braud
Marine Corps • 1993–1998

Carl Breaux
Brother of Lynn Breaux
Marine Corps • 1982–1987

Ken Breaux
Army/Army National Guard
1983–1988

Ellery Bridges
Navy/Army/Army Reserves
1988–2005

Gerald Bridges
Uncle of Linda Scharwath
Army • 1985–1993

Harry Bridges Jr.
Uncle of Linda Scharwath
Army • 1949–1953

Harry Bridges
Grandfather of Linda Scharwath
Army • World War I

Damone Brignac
Army • 2001–2004

Ben Canales
Navy • 1984–2008

Ronald Chiasson
Father of Karl Chiasson
Air Force • 1966–1970

Mike Cisneros
Air Force • 1988–2002

David Clouate
Air National Guard • 1991–2007

Gregory Cooper
Marine Corps • 1978–1983

Gerald Cosentino
Father of Jason Cosentino
Navy • 1969–1974

Christopher Cousser
Son-in-law of Ronnie Millet
Air Force • 2008–Present

Oscar Crain
Stepfather of Linda Scharwath
Army • 1961–1967

Luke Crayton
Brother-in-law of Linda Scharwath
Army • Vietnam War

Christopher David
Coast Guard • 1986–1990

Keenan DeFrisco
1988–2005

Gary Disotell, Jr.
Army National Guard
2010–Present

Wayne Dobard
Air National Guard
1975–1981

Barry Domio
Marine Corps • 1984–2000

Elizabeth Dow
Sister of Landon Melton
Army • 20+ years of service

Jesse Dunn
Navy • 1977–1983

Vincent Edwards
Army • 1982–1992

Lorenzo Ennis
Army • 1993–1997

Darren Esteve
Air National Guard
2016–Present

Bill Faulkner Sr.
Father of David Faulkner
Navy • 1950–1972

Francis J. Flood
Father of Gerald Flood
Army WWII • 1941–1945

Anthony Fuentes
Navy/Army Reserve • 1993–2001

Harold “Johnny” Fussell
Grandfather of Joshua Hinton
Army • 1944–1946

Norman (Trey) Gaubert III
Son of Leslie and
Pee Wee Gaubert
Air National Guard
2002–Present

Cliff Gendron Jr.
Father of Cliff Gendron
Marine Corps • 1984–1996

Charles George
Army • 1993–1997

J. Kirby Giroir Sr.
Father of John K. Giroir Jr.
Navy • 1943–1946

Wes Gripshover
Army • 2001–2008

Mark Guarino
Army/Army Reserve • 1984–1990

Kita Harry
Army Reserve • 2002–2006

Philip Hebert Jr.
Nephew of Todd Benoit
Army • 2006–Present

Edward Hernandez
Army National Guard • 2004–2005,

Robert Hill
Navy • 1963–1967

Stanley Johnson
Army National Guard • 1991–1995

Michael Keegan
Army • 1988–1986

Ty Keeth
Army • 1990–1998

Albert Kelly
Marine Corps • 1982–1988

Dale Koonz
Air Force (Air National Guard)
1991–2013

Lisa Krupa
Air Force • 1990–1999

Larry LaBorde
Father of Michelle Carmouche
Air Force • 1965–1969

Paul Lacy
Navy • 1984–1990

Shanon Laiche
Army • 1993–1997

Grant P. Landry
Father of Elke Landry Mollere
Army • 1967–1969

Shell takes great pride in acknowledging the many employees who have served or continue to serve their country as members of the United States Armed Forces. This year, Shell celebrates its 100th anniversary of its support to the United States military.

In this issue of Newsline, the Norco Manufacturing Complex recognizes the patriotic employees and relatives of employees who have served or are currently serving as members of the military.
Lionel J. Lassere
Father of Lionel Lassere
Navy • 1952–1956

Jamie Latiolais
Air Force • 1995–2001

Cameron Laurent
Son of Marcel J. Laurent
Army • 2014–Present

Stacey Leathers
Wife of Asa Leathers
Navy • Desert Storm, DAV

Blaise LeBlanc
Navy • 2000–2005

Anthony Lech
Brother of David Lech
Army • 2003–2012

Lonnie Lemoine
Navy • 1997–2001

Cory Lemenier
Army • 1996–2004

LeVar Lewis
Navy • 1997–2005

Stephen Lewis
Army • 1990–1998

Curtis Lloyd III
Son of Curtis Lloyd
Air Force • 2007–Present

Holden Loper
Son of Carl Agurcia
Marine Corps • 2017–Present

Christopher Louque
Son of Dale Louque
Air Force • 2008–Present

Noel Louviere
Army National Guard
1998–2006

Paul Madere
Army • 1985–1989

Chris Malone
Marine Corps • 1995–1999

Frank Mathern
Army Reserve • 1988–1994

Jack McCully
Grandfather of Shane McCully
Army • 1944–1953

Shane McCully
Army National Guard
2007–2010

Ty McCully
Son of Shane McCully
Army National Guard
2018–Present

Michael McLaney
Navy • 1988–1993

Patrick Meche
Army • 1986–1995

Landon Melton
Marine Corps • 1970–1974

Robert Metcalf
Son-in-law of Bradley Emerson
Air Force • 2011–Present

Fredrick Mitchell
Marine Corps • 4 years

Travis Mitchell
Marine Corps • 2003–2007

Army National Guard
2012–Present

James Morgan
Brother-in-law of Linda Scharwath
Army • Vietnam War

Chris Newman
Navy • 1989–1995

Air National Guard
1998–Present

Romie Newman
Wife of Chris Newman
Air Force/Air National Guard
1986–2014

Thomas Parsons
Air National Guard • 1993–1996

David Pfeifer
Navy • 1997–2001

Percy Pierre
Navy 1988–1992
Army Reserves • 1993–1999

Robert Plaisance
Marine Corps • 1978–1982

Joey Podufalski
Brother-in-law of Linda Scharwath
Navy • Desert Shield

Edward Resh
Father of Kyle Resh
Navy • 1966–1974

Carl Richards Jr.
Army • 1992–1996

Raymond Richard Jr.
Father of Ray Richard III
Navy • 1987–2000

Richard Riley
Navy • 1997–2012

Ricky Rivas
Brother of Robert Rivas
Army • 1967–1969

Rudy Rivas
Brother of Robert Rivas
Army • 1969–1971

Stanley Robert
Father of Melissa Robert
Navy • 1972–1974

Brian Robin
Brother of Kenneth Robin
Navy • 1993–1995

David Robin
Brother of Kenneth Robin
Navy • 1994–1996

Kenneth Robin
Navy/Army National Guard

Whitley Robinson
Daughter of Edward Robinson
Navy • 2007–Present

Joseph Rosiere
Air National Guard
1997–Present

Raymond Roussell
Father of Lynn Breaux
Army • 1967–1969

Agnes Johnson Shirer
Mother of Paul Shirer
Navy • 1952–1956

Brian Smalley
Army • 1989–2015

Mike L. Smith
Army Reserves • 1989–1997

Stephen Smith
Army National Guard
1930–1938

Mike Spanier
Brother of Jeff Spanier
Army • 1987–2007

Air National Guard • 2007–Present

Kevin Sparacello
Navy • 1930–1938

Ronald Spears
Navy/Reserve • 1986–1994

Louis Swann
Army • 1990–1993

Arthur Swiber, Jr.
Father of Dianne Swiber
Army National Guard • 25 Years

Matthew Swiber
Father of Dianne Swiber
Navy • 1998–Present

Lionel Tamplin
Father of Bertis Tamplin
Navy • 1959–1962

Myron Tamplin
Brother of Bertis Tamplin
Air Force • 1989–1993

Emmett Tate
Father of Linda Tate Scharwath
Father-in-law of Keith Scharwath, Sr.
Grandfather of Kevin Scharwath
Air Force • 1950–1954

Micheal Teas
Brother of Phillip Teas

Brandon Thompson
Son of Robert Thompson
Army • 2005–2011

Chris Touchard
Husband of Rochelle Touchard
Army National Guard • 1990–2003

Rochelle Touchard
Army National Guard • 1990–2002

Jeffrey Tucker
Army • 2008–2012

Cody Tudor
Son of Joe Tudor
Marine Corps Reserve • 2002–2008

Edward Tudor
Father of Joe Tudor
Air Force • 1951–1955

John Turcich
Father of Johnnie LeBlanc
Marine Corps • WWII

Edward “Bo” Vinnett
Army National Guard • 1997–2006

Daniel J. Vorenkamp
Air Force • 2003–2014

Eric Von Wagner
Marine Corps • 1997–2001

J. D. West
Father of Suzanne West
Navy • 1951–1955

Micheal Williams
Army • 1989–1991

David Wright
Marine Corps • 1983–1987

I joined because I had a friend in high school who was really into airplanes and also had an uncle in the Air National Guard. One weekend he asked me to take a ride to the Guard recruiter with him and his uncle. The recruiter is talking to both of us and we agreed to sign up as a team and go through it all together. Well, he gets rejected through the medical process and I’m the only one that joined. I did 15 years with the 159th as a hydraulic mechanic and made a lot of good friends. The most exciting time might have been after Hurricane Katrina because we volunteered to work the Superdome. We figured that would be an easy gig, but things turned out a little different than I thought.”

DAVID CLOUATE, AIR NATIONAL GUARD
Engineer, PEI
Shell’s Joey Logano Wins Monster Energy Cup

In basketball it’s Isaiah Thomas, Emmitt Smith in football, Roger Clemens in baseball and if we say “#22” you know it’s Mark Ingram of the New Orleans Saints who owns that number. Step aside, guys, there is another #22 joining the championship ranks.

Joey Logano, driver of the Shell/Pennzoil-sponsored #22 NASCAR Ford won his first career Monster Energy NASCAR Cup Series in Homestead, Florida this November. The win came shortly after his qualifying win at the Martinsville Speedway in Virginia – with a special Shell Louisiana connection. You might not have seen it as he zoomed around the track more than 240 miles per hour, but #22’s deck lid was emblazoned with Shell’s Creative Energy artwork. It was a great win for Logano and an exciting opportunity to showcase Shell’s presence in Louisiana.

Twenty-eight year old Logano became the second-youngest Daytona 500 Champion in 2015 and at 18, he was the youngest driver to win a Nationwide Series race. “I started racing go-carts when I was about 7 years old and loved the speed,” he said during an interview at Shell Convent. “With my parents support, I kept up that interest and began racing professionally.”

Event Track Specialist Harry Garbart who visited Norco during a Shell/Pennzoil Nascar Victory Tour thanked Shell employees for their support of Logano and the racing industry. “Sponsorship for #22 begins with the Shell workforce at plants like Norco who work hard to build Shell as a strong, championship company, he said.”