



NORCO

Newsline

Norco Manufacturing Complex



MOTIVA
ENTERPRISES LLC



IT'S A HOMECOMING! Shell Pecten to Return to Norco Manufacturing Complex

Just when you thought you understood that the Norco Manufacturing Complex was home to the Shell Chemical Plant and Motiva Enterprises Refinery, the Shell Pecten may once again return to the site as its sole owner.

“Shell and its red and yellow scallop shell, or Pecten emblem, is one of the most recognized symbols in the world,” said NMC General Manager **Brett Woltjen**. “For Norco and surrounding communities, our site has been affectionately known as the ‘Shell plant’ for several generations. While Motiva Enterprises has owned the refining business for almost 20 years, it’s taken a while to assimilate that reference to our site. Now, we are anticipating the Pecten’s return to the full complex.”

Royal Dutch Shell and the Saudi Arabian Oil Company (Saudi Aramco) announced they have signed a non-binding Letter of Intent to divide the assets of Motiva Enterprises LLC - enabling both companies to pursue independent downstream growth strategies. The Motiva joint venture was formed in 1998 and has operated as a 50/50 refining and marketing joint venture between the parties since 2002.

According to the Letter of Intent, Shell will assume sole ownership of the Norco Louisiana refinery, the Convent Louisiana refinery, nine distribution terminals, and Shell branded markets in Florida, Louisiana and the Northeastern region.

Saudi Refining, a Saudi Aramco affiliate, will keep the Motiva name and take full ownership of the Port Arthur Refinery in Texas. It will also retain 26 distribution terminals, and have an exclusive license to use the Shell brand for fuel sales in

Texas, most of the Mississippi Valley, the Southeast and the Mid-Atlantic.

“This change will not affect how we run NMC, but changes how we identify ourselves,” Woltjen continued. “The name ‘Shell’ and the pride that name generates

among the Shell family is a special bonus for us in Norco. It represents a return to our roots that began 87 years ago, with Shell’s acquisition of the New Orleans Refining Company (NORCO).”

Emphasizing that the intended separation of assets is in the first stage of negotiations, Woltjen noted that it may take up to a year, or longer, for the full Shell ownership to take place. “We

are excited about the potential ahead,” he added. “While our owners work towards definitive agreements, NMC employees remain focused on clean and safe operations as a valued industrial partner in our community.”

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It represents a return to our roots that began 87 years ago, with Shell’s acquisition of the New Orleans Refining Company (NORCO).”

BRETT WOLTJEN | NMC General Manager



1900

1904

1909

1930

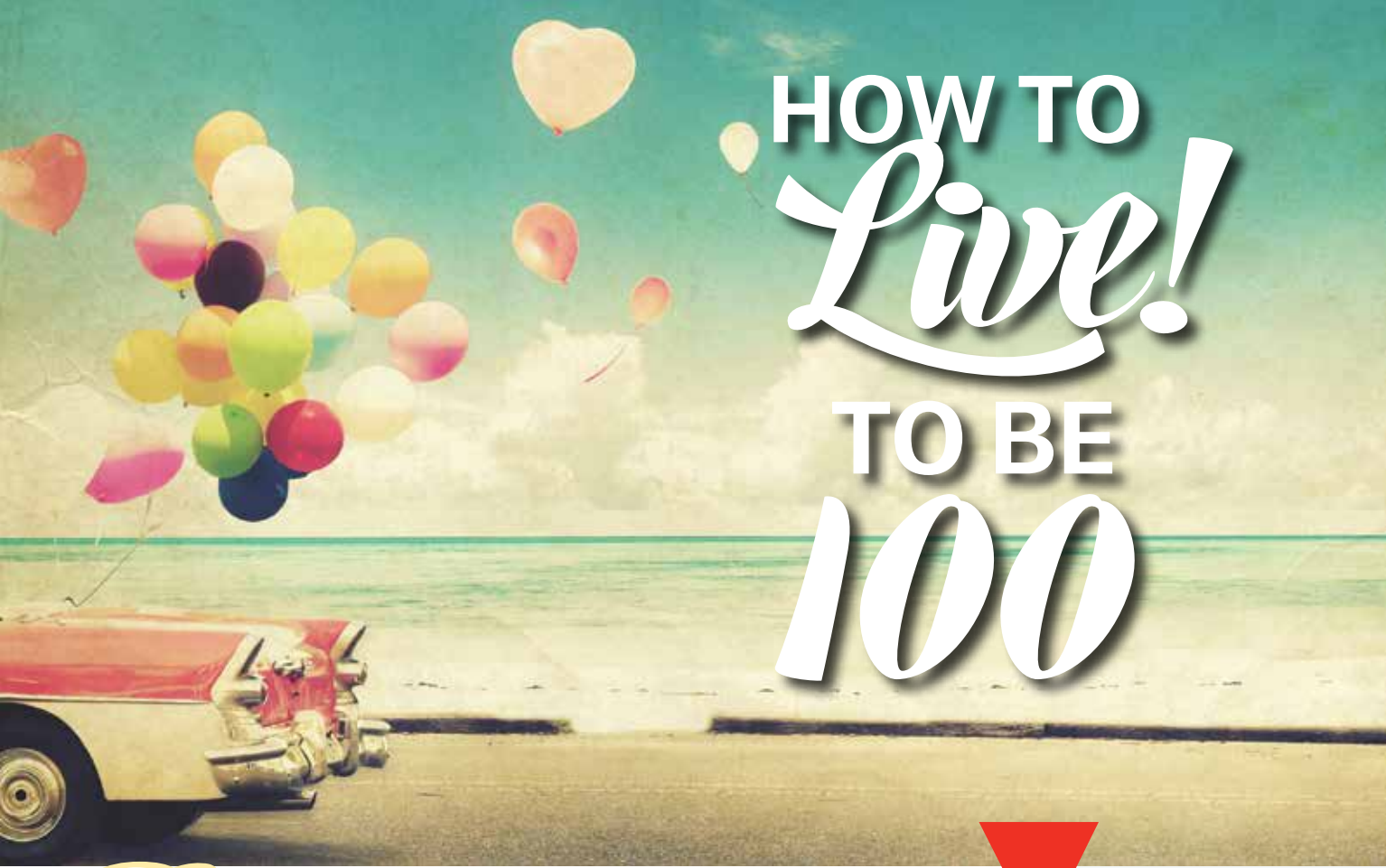
1948

1955

1961

1971

1999



HOW TO *Live!* TO BE 100

Forget about searching for the Fountain of Youth and the magical drink that promises you will live to be 100 or more. Wait – if that search means you are taking long walks, snacking on fruits and vegetables as you go and taking time to stretch your muscles, you could be on the right path.

Exercise, stretching, and healthy eating are essentials to living longer and more productive lives. “There are not a lot of super secrets about living to be 100,” said NMC Wellness Coordinator **Kirk Vidrine**, a nutritionist and fitness specialist. “But you may be surprised about the things we have learned about living longer. It seems that when people hit that big number of 60 years, things go downhill in a hurry. Those over 60 tend to experience pain related to a lack of mobility, leading to a poor quality of life in the aging process.”

“Human beings are built on the procreation model,” he continued. “You are built to have kids, to help raise your grandkids and then biology doesn’t care about you anymore – you go downhill. “No matter how hard you try, you are not necessarily going to make it to 100. In fact, only one in 5,000 in this country live to 100.”

Kirk explained that the body’s 35 trillion cells turn over every eight years with a new version. Just like any other thing that is used over and over again, you experience problems from overuse. “A 65-year-old ages 125 times faster than a 12-year-old,” he said.

“We have learned that living a long life is dictated 10 percent by genetics and 90 percent by lifestyles,” he said. “But it is not just about achieving a high number of years, it is about living better. Why live longer and be miserable in pain? It is possible to enjoy your retirement and golden years in a better way.”

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KIRK VIDRINE | NMC Wellness Coordinator

Longevity research shows that people living in Ikaria, Greece; Loma Linda, California; Sardinia, Italy; Okinawa, Japan; and Nicoya, Costa Rica, live longer and better lives than the average individual. Why? And How? Studies indicate that the common, contributing factors to longevity include:

- **Socialization within the family and outside**
- **Sense of purpose**
- **Lack of smoking**
- **Following a high-plant based diet**
- **Spirituality**
- **Moderate, consistent alcohol intake**
- **Physical activity**

Recycling Opens Eyes for Clearer Vision



NMC Environmental department employees **Chad Mollere**, **Richard Hoagland** and **Shelita Williams** are working with the Norco Lions Club in its recycling program which generates funds for eye exams and glasses for those who cannot afford them.



NMC Environmental Manager **Michael McNally** and Norco Lions Club members **Sal Digirolamo** and **Ronald St. Pierre** are pictured at the Cans for Sight trailer on Goodhope Street in Norco. NMC is helping the Lions Club revitalize its Cans for Sight program by coordinating the emptying and recycling of donated aluminum cans.

The crawfish party is over and there are more than just a few trash bags filled with aluminum cans. Don't throw them away. Take a drive to Goodhope Street in Norco and pour those cans into the Norco Lions Club Cans for Sight trailer – right next door to the St. Charles Parish Library's Norco branch. You will be doing more than participating in a recycling activity; you will be helping individuals who cannot afford eye care.

Profits from the recycled cans are used to fund the Lions Club efforts to provide eye exams, eyeglasses and other eyecare services to those at risk of losing their sight. Norco Manufacturing Complex Environmental Department employees are extending helping hands to the program by coordinating the emptying and recycling of the aluminum cans.

"When full, the trailer of cans can bring in several hundred dollars for the Cans for Sight program," said Lions Club President **Ronald St. Pierre**.

"Thanks to Shell and Motiva, the trailer will now be emptied as soon as it is full," added Lions Club member **Sal Digirolamo**. "That gives us space for more donations and keeps the grounds around the trailer cleaner."

"NMC has a strong recycling program inside the site," said NMC Site Waste Coordinator **Chad Mollere**. "Working with the Cans for Sight program is not only good for the environment, but also an excellent opportunity to help those in need."

Operators In Training



Norco Manufacturing Complex's newest operators pose for a class picture as they begin orientation and comprehensive training in preparation for work in the field. Pictured are, left to right, front row: **Daress Nicholas**, **David Joiner**, **Michael McLaney**, **Sandra Brooks**, **Roger Hester**, **Omega Johnson**, and Instructor **Larry Russell**; back row: **Dean Breindel**, **Lynda Daigle**, **Bryan Shelton**, **Christopher Scioneaux**, **Chris Malone**, **Lennie Reason**, **Henry "Charles" Shultz**, and **Fredric Mitchell**.



NMC Shell Chemical employees were recently honored with the company's 2015 Global Reliability Award.

Meeting and Greeting the New GM

“It’s great to be here.” BRETT WOLTJEN | NMC General Manager

It would be hard to tell who enjoyed the recent meeting between Norco residents, business leaders, and elected officials, and NMC’s new General Manager **Brett Woltjen** more. An informal “meet and greet” in Norco was filled with southern hospitality, LSU football talk, growing up on the fenceline, attending movies on-site, and, of course, lots of questions for NMC’s team leader.

“It’s great to be here,” Woltjen said, as he shared family stories and updates about his wife Debbie and their daughters Kelly and Courtney. A 30-year Shell/Motiva employee, he recalled asking his parents – both strong environmentalists – what they thought about his out-of-college job offer from Shell. “My dad told me that all of us rely on fossil fuels and hydrocarbons for transportation and lifestyle. But what was important to him was that I went to work for the ‘good guys’ and that I would be one of the ‘guys’. I acknowledge that advice about the good guys, especially when faced with decisions.”

Woltjen answered questions ranging from the price of oil to community involvement, and additionally provided an update on Shell’s and Saudi Aramco’s intention to separate assets.

“Shell will remain a major player in upstream and downstream business,” he commented. “Although the company’s margins are tight right now, the chemical business is pretty strong. At Norco, we are running full out and I am optimistic about our business.”

Woltjen emphasized his personal commitment to keeping the site running clean and safe, while maintaining a strong commitment to the community. “There is a strong community connection here at NMC,” he said. “I want to build on the foundation and relationships that exist so that area residents continue to recognize NMC as part of their lives.”

And yes, Woltjen has eaten, and thoroughly enjoyed, crawfish. In fact, one of his first official duties as General Manager was to order more than 5,600 pounds of the mudbugs (from the Seafood Pot in New Sarpy) for NMC employees in recognition of their 2015 banner safety and performance record.



Josie Mire welcomes Brett Woltjen to Norco.

Norco Manufacturing Complex’s Shell Chemicals site received Shell’s 2015 Chemicals Global Reliability Award. The site was also honored with the award in 2014.

“This sustained reliability performance would not have been possible without the commitment of our hourly operators and craftspeople to work safely and compliantly every hour of every shift,” said NMC Production Manager DAI NGUYEN.

The award recognizes the site’s performance in minimizing unplanned maintenance shutdowns resulting in loss of production time. 2015 was also the fifth consecutive year that the Norco site did not exceed Shell’s global target for unanticipated shutdowns.

“It’s great to see the ingenuity and hard work of the Norco Chemicals Team recognized. This achievement is even bigger in light of the fact that OL-5 and BD-5 units were at the end of a six-year run leading up to their 2015 fourth quarter turnaround.”

GARY GUILHAS | Olefins Production Unit Manager



Norco residents **Sal Digirolamo**, **Herman Louque** and **Bud Duhe** discuss Norco Civic Association projects with the recently appointed NMC General Manager Brett Woltjen.



United Way of St. Charles Executive Director **John Dias** and NMC General Manager **Brett Woltjen** share a laugh during a recent community reception.



NMC neighbors **Catherine Dufresne** and **Audrey Brady** discuss activities with the site’s **Ken Jones** and **Brett Woltjen**.

Norco Community Enriched with Grants

There is no place like home, especially when you live in Norco. Just ask anyone who lives in a neighborhood where everyone still knows everyone, kids walk or ride their bikes to school, and where else can you walk outside your front door to see Christmas parades roll right outside your front door?

“The town of Norco is unique, charming, and full of history. It’s a wonderful place to live,” said Director of the Norco Community Fund (NCF) and Norco Economic Development Foundation (NEDF) **Lily Acosta Galland**,

in a recent presentation to the Norco Community Advisory Panel (CAP). A Norco native and Norco Manufacturing Complex (NMC) retiree, Galland provided the CAP an overview of the two grant programs established to ensure the area’s viability for Norco residents today and future generations.

NCF and NEDF, established in 2001 and 2003 respectively through endowments by NMC, are nearing a three million dollar investment in diverse programs and organizations directly benefiting Norco residents. The Greater New Orleans Foundation manages the Donor Advised Funds.

Galland explained that the NCF was initiated to improve the quality of life for Norco residents. Over the



Lily Galland provides an update and history of the Norco Community Fund and Norco Economic Development Foundation at a recent meeting of the Norco Community Advisory Panel.

years, grants have been awarded to area schools, churches and civic organizations. One of the first NCF grants awarded assisted in the return of the Norco Christmas parade.

The NEDF is community-driven, addressing social and economic issues designed to support Norco’s economic development. Recent grant recipients have included the River Road Historical Association and the St. Charles Community Health Center.



Grow Local, Grow Great, Eat Great

New Orleans Farm & Food Network Assists Food Entrepreneurs with NEDF Grant

If it’s grown in Louisiana and prepared in Louisiana, food tastes better. That is not a debatable statement, is it? From cabbages and sugar cane, to turnip greens and peppers for hot sauce, Louisiana soil, Louisiana farmers and Louisiana cooks are ingredients for some of the best food in the world.

Growing and eating local is not just a tasty endeavor. It’s also a method to facilitate growth for farmers and food entrepreneurs. But according to Executive Director of the New Orleans Food & Farm Network (NOFFN) **Sanjay Kharod**, farmers, agriculture extension agents, non-profit organizations and food manufacturers are often frustrated with missing connections in the local food system. This includes finding ways for farmers to sell more of what they grow beyond conventional outlets, such as farmers markets and roadside stands.

He explained that produce is often left to rot in the field, excess is composted on-site, and farmers do not earn what they could in proportion to their full potential. If the local food movement is to grow, there needs to be markets for this local produce by helping local people make locally sourced food products.

“Building a local food economy requires both the local farmers growing food and the food manufacturers making products from this local food,” Kharod said.

St. Charles Parish is now a key player in the local food economy. A recently announced partnership between NOFFN’s Food & Farm Works project and St. Charles Parish is helping to expand the resources available to food entrepreneurs while growing the base of potential users of Edible Enterprises, metro New Orleans area’s only licensed food technology incubator facility, located in Norco.

“Food & Farm Works offers resources that were previously unknown to a community of entrepreneurs in Greater New Orleans, resulting in a higher utilization of our Norco facility,” St. Charles Parish Economic Development and Tourism Director **Corey Faucheux** said.

Thanks to a grant from the Norco Economic Development Foundation, Edible Enterprises is now providing small batch co-packing services in association with Sheaux Fresh. The full-service contract packaging company offers one-stop production for everything from frozen vegetables and soups to jarred pickles and sauces. The company caters to the smaller producer, start-up company and those looking to bring a test product to market such as Edible Enterprises tenants.

“Norco’s Economic Development Foundation grant is a significant contribution to growing local business while expanding the opportunity for all of us to eat fresher, more healthy foods,” Kharod said.

Edible Enterprises is a collaboration of St. Charles Parish and NOFFN and is a licensed commercial incubator kitchen in Norco (the only one that exists in the greater New Orleans region). It helps food entrepreneurs launch startup food businesses by providing an affordable and fully stocked professional kitchen space. In addition, the Food Science Program of Our Lady of Holy Cross College offers technical assistance in food science and production technology to facility tenants.

TROOPS ★ SALUTE

A regular Newsline feature spotlighting NMC employees who have served or are currently serving the United States as a member of the military.

KEN BREAUX *has a Passion for Life*

When Ken Breaux was growing up in Bayou Gauche, Louisiana, he wanted to follow in his family's footsteps and become a commercial fisherman. Instead, the NMC Process Operator joined the Army after high school. He became a 13-R field radar technician while serving in Fort Bliss, Texas; Fort Sill, Oklahoma; and Fort Irwin, California.

"I wanted to get the money to go to college and I wanted a challenge," he remembered. "I knew it would be tough and it was extremely tough. The training was horrendous. But with patience, perseverance, and team work I stuck it out. Working as a team you can do anything. The military taught me responsibility and camaraderie and it taught me that, with hard work, there was nothing I couldn't do. I learned a lot of leadership qualities in the army."

After serving five years, Breaux attended Nicholls State University in Thibodaux, then graduated technical college in process technology. His training and experiences prepared him well for his job at NMC. "When I put in my applications after graduation, I had my choice of jobs and I picked Shell because Shell is a world-wide leader," he said. "I'm happy I made that choice. The Army taught me skills like troubleshooting, problem solving and working as a team and I use those skills today at this job. No one person can do the job, so we all team up and put our heads together just like in the military. Teamwork works wonders."

When he's not working, Breaux keeps busy with family life. "I have four kids, ages 12 to 32," he proudly stated. "Jacob will be 13 in June. Zachary will be 16 in June. Kristal is a junior at the University of Louisiana - Lafayette. She's a goalie for the soccer team and she just won Miss ULL and is going for Miss Louisiana. I have high hopes for her; she's going to go all the way to Miss Universe. My oldest, Ezra, is 32. He got his Masters at UNO and is an engineer. I love my kids; they are my life. I also have two grandkids now. I enjoy my life. It's wonderful. I'm very blessed."

Breaux already has a plan for the next chapter of his life. "I want to finish up my career at Shell, retire and travel. I love traveling and I love fishing. I'm going to combine the two."

Though he never became a commercial fisherman, he is an avid outdoorsman who enjoys providing for his family. "I love to fish and hunt," he says. "We don't buy anything at the store. All the meat and seafood and everything, we catch it all. We eat well! I have freezers full of crab meat and deer and ducks and you name it. I boiled 50 pounds of crawfish yesterday. We're self-sufficient. When the apocalypse comes," he laughed, "we're going to be just fine."



SHELL IS A GREAT COMPANY FOR VETERANS

Shell Oil Company was ranked 37th in a recent survey of the best companies to work for if you are a United States Military veteran.

The extensive survey, conducted by *Military Times*, reviewed a range of comprehensive survey questions to determine the ranking. Shell ranked the highest among the oil refining/petroleum/drilling industry. Seventy-five companies were studied in areas ranging from retail to banking and financial services. Verizon was ranked number one as the best employer for veterans.

According to *Military Times*, 95 percent of the surveyed companies have at least one service member, veteran or military spouse, in the ranks of their senior leadership. And more than one-third have received the Secretary of Defense Employer Support Freedom Award, the highest award given by the federal Employer Support of the Guard and Reserve (ESGR) organization.

Areas studied in the ranking process included: percentages of veteran new hires, military experience instead of certification, veterans on-boarding programs, company training about the military, ESGR awards, military spouse policies, and reservist pay.

In addition to a veterans' recruitment program, Shell supports MILNET network chapters, including one at the Norco Manufacturing Complex, to assist former military personnel and their families as they transition into a corporate environment.

If you are a veteran interested in applying for a job with Shell or Motiva Enterprises, visit their company websites for additional information.



Norco Newsline is published regularly to inform the community about activities at the Norco Manufacturing Complex. Please address inquiries to:

Rochelle Touchard, External Relations Manager
Norco Manufacturing Complex
 15536 River Road | P.O. Box 10 | Norco, LA 70079
504-465-6667

Numbers and Addresses to Know:

St. Charles Emergency Operations Center:
985-783-5050

Norco Site Supervisor:
504-465-7342

NMC Community Information Line
504-465-7483

www.shell.us/norco
www.motivaenterprises.com
www.norco-air.info

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POSTAL PATRON



▲ NMC employees and family members turned out strong and ready to run in the United Way of St. Charles Annual Bridge Run.



▲ NMC United Way Campaign Chair **Claudia Jenkins** helps to award commemorative medals to Bridge Run participants.



▲ NMC External Relations Manager **Rochelle Touchard** and NMC General Manager **Brett Woltjen** cheer the first place winner as he crosses the UNDER the Bridge Run finish line.

Under Not Over for the United Way

The United Way of St. Charles Bridge Run celebrated the 20th Annual Bridge Run and commitment to the health of the community with a new course – UNDER the bridge, instead of over. Due to ongoing construction on the Hale Boggs Bridge, this year's runners and walkers completed a 5K on the levee jogging path near the West Bank Bridge Park in Luling.

Sponsored by the Norco Manufacturing Complex, the event was non-competitive for the first time ever, with no entry fees, including a post-race party with free food, drinks and live music. Those making a contribution to the United Way, however, received a commemorative UNDER the Bridge Run t-shirt.

Service ANNIVERSARIES

25 Years

Roy Defrisco
 Raul Montejo
 Theron Williams
 David Wright

20 Years

Jesus Arriaga
 Donald Hall

15 Years

James Bordelon
 Ken Breaux
 Louis Cancienne
 Ronald Coates
 Rodney Deshotel
 Brian Dewitt
 David Faulkner
 Gregory Fisher
 Claudia Jenkins

Someone You Know Works for Norco

10 Years

Mary Gravois
 Trechelle Shotwell

5 Years

David Brant
 Brenda Fritts
 Richard Hoagland
 Ryan Hymel
 Ira Jackson

Steve Luminais
 George Martin
 Demetra Smith
 Dwayne St. Germain
 Durrell Thomas
 Jerry Tung

Johnnie LeBlanc
 Stephen Lewis
 Thomas Parsons
 Charles Persinger
 Keith Scharwath
 Jeanne Sirey
 Louis Swann
 Manson Thompson
 Dale Trepagnier
 Christopher Wertz